

A close-up photograph of a mattress featuring a light-colored fabric with a subtle, repeating pattern of three parallel lines. The mattress is tufted, with visible white stitching forming a grid of diamond-shaped indentations. The lighting is soft and even, highlighting the texture of the fabric and the depth of the tufts.

# CARE GUIDE

MATTRESS & TOPPER

Maker&Son

This care guide was designed to help you keep your Maker&Son Mattress and Topper in the best condition possible, ensuring you sleep completely comfortably, and can enjoy it for many years to come.





We set out to create beautiful things that make a positive difference to people's lives and that will last a lifetime.

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Everything that we do at Maker&Son is about making you feel as comfortable as possible and our Mattress and Topper are designed to do just that.

Each piece is handmade to order by skilled craftsmen in our workshops, and because we only make things from natural, ethically and sustainably sourced materials – with no plastics or polyurethane foams – you can enjoy them knowing they have a minimal impact on the environment.

We are delighted that you have chosen to purchase from Maker&Son. Thank you for investing in our furniture.

Should you still have any queries that are not covered in this care guide, please do get in touch with our friendly team. You can find contact details on page 14.

## How To Look After Your Mattress

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After settling your new mattress onto your bed, please leave it in a well-ventilated room for a few hours. Any natural scent from the fillings will dissipate after a few days. During transportation, some mattresses may contract and appear smaller with a gap between your mattress and bed frame. After a short while they will relax into their standard size and fill this space.

### FOR THE FIRST 12 WEEKS

We suggest that you turn and rotate your mattress once a week. This is only for the first 12 weeks to allow the initial 'bedding and settling in' process.

### AFTER THE FIRST 12 WEEKS

Do not fold or roll your mattress, as this could damage it. We highly recommend using an under blanket or mattress protector and it's a good idea to air the mattress regularly by leaving duvets folded back for a few hours each day.

Remove dust from your mattress every few months using a soft brush. Never use a vacuum cleaner as this can displace the natural fillings. Any spillages should be absorbed using a dry cloth or paper towels.

As our mattress is turnable, we recommend turning and rotating your mattress twice a year with the seasons. An excellent way to remember to turn your bed is when the clocks change, in preparation for winter and summer.



## How To Look After Your Topper

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Regular care is important to ensure your Mattress Topper's comfort and lifespan. So, here we provide advice and good practice to help keep it clean and fresh.

Use a mattress protector on top of your Mattress Topper. It's easier to clean a mattress protector than a topper and it will keep your Mattress Topper and your bed clean and fresh.

Mattress protectors are designed to protect, and when you consider the unexpected little things that may happen in the night (or while having breakfast in bed), adding a mattress protector will bring peace of mind and ensure you can completely relax in the knowledge you are safeguarding the lifespan of your topper.

You can choose a protector that sits on top or one that surrounds your topper and mattress together.

Our Mattress Topper is dry clean only.

It cannot be machine washed due to the metal springs inside and the size, making it too large for home machines and many industrial machines too.

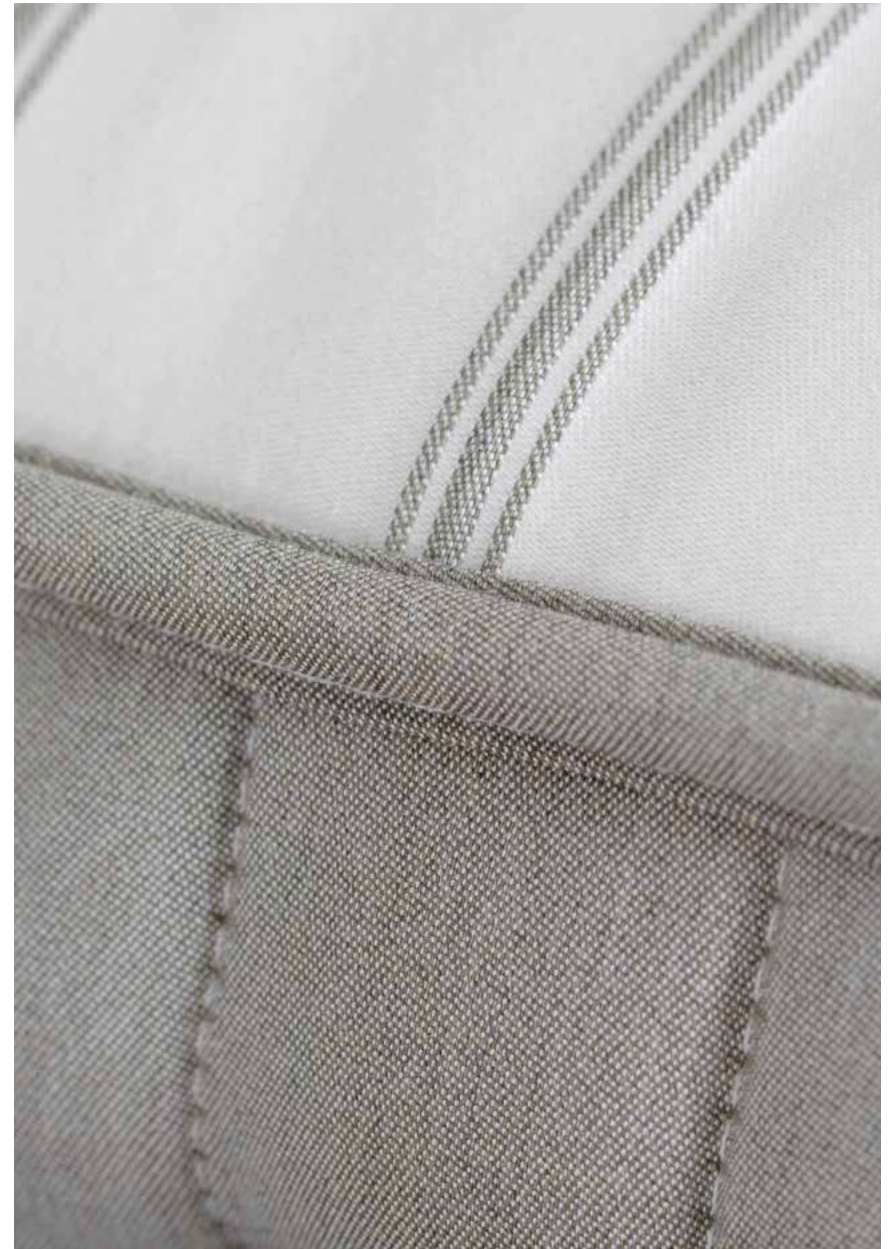
## How to Manage Spills & Stains

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First and most importantly, any form of “wringing out” is to be avoided as it can break down the fibres of the wool. Instead, gentle pressing or blotting is recommended to remove liquids. Start by soaking up as much liquid as possible with towels or paper towels.

To clean a stain we recommend starting with a simple household solution – half detergent (gentle) and half water – you can make it yourself and put it into a spray bottle. Mix well and spray on the stain. Gently blot (do not rub) and soak up with a towel. Repeat the process until the stain disappears.

If that doesn’t work and the stain persists, we recommend trying a more robust mixture – two parts baking soda with one part water – that you can stir together in a bowl and then dab gently onto the stain. Let the solution sit on the mark for an hour before soaking it up.







## How to Remove Odours

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Many odours do not settle in and simply need some time to breathe and air out. We suggest removing all bedding and hanging the topper in a clean area with fresh air to circulate. If you are able to, put the topper in direct sunlight.

Tough odours tend to respond well to bicarbonate of soda. Remove all bedding, and lay your topper flat in a well-ventilated area. Sprinkle bicarbonate of soda in a thin layer and leave it to sit for 24 hours, before simply brushing off with a soft brush.

Both of these approaches will help remove strong odours, but keeping the bedroom ventilated with fresh air will help prevent odours from settling in.

## Get in Touch

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If you do have any further questions about caring for your mattress or topper, please get in touch with our team via the contact details below

**UK**  
MAKERANDSON.COM  
HELLO@MAKERANDSON.COM  
0800 808 5408





